

Notification Regarding “Verifying the Authenticity of the Information Relating to Existing Individual RMB Bank Savings Accounts in China” Project

24 Sep, 2014

Dear Customer,

Upon requirement of the People’s Bank of China, DBS China has been conducting the “Verifying the Authenticity of the Information Relating to Existing Individual RMB Bank Savings Accounts in China” project for the last two years.

According to Regulatory Notice of “The Progress Notification of the People’s Bank of China on Verifying the Authenticity of the Information Relating to Existing Individual RMB Bank Savings Accounts in China” (Yin Zhi Fu [2014] No.192), DBS China will not be able to provide non-counter RMB account services for customers who have not completed the required identity verification by **15 October 2014** (RMB account services through counter are still available).

Non counter RMB account services refer to:

- These customers will not be able to use the electronic banking service to operate RMB accounts;
- These customers will not be able to use debit card for ATM transactions and POS machine transactions;
- These Customers will not be able to use remote instruction service to process RMB accounts.

In June 2014 we have sent letters to the customers who are subjected to the identity verification, please ensure to **complete it before 15 October 2014**. If you find your non-counter services are not available due to uncompleted identity verification, please contact your relationship manager and complete the verification at the earliest. Once the verification completed, your non-counter services will be resumed.

Thanks for your understanding and support. If you have any questions, please contact your relationship manager or call customer service hotline at: 400 820 8988.

DBS Bank (China) Limited

Consumer Banking