

## DBS China Mobile Banking

### Consent Letter for Transfer of Personal Information to Third Parties (Including Cross-Border Transfer)

Issued on: Jan 16, 2026

Effective as of: Jan 23, 2026

You are fully aware and agree that as a foreign-invested financial institution operating in mainland China, DBS Bank (China) Limited ("**DBS China**", "**DBS Bank**", the "**Bank**", "**we**" or "**us**") may, to the extent permitted by laws and regulations, use intra-group systems located overseas (such as Singapore) to process your personal information, or transfer your personal information to servers located outside mainland China for processing, or provide it to recipients outside mainland China, or entrust relevant overseas service agencies with processing due to cross-border business (e.g. cross-border remittances) and our reliance on the group's global resources for providing products or services. If we provide your personal information overseas, we will comply with provisions and requirements on cross-border personal information transfer under laws and regulations. **According to applicable laws and regulations, your personal information will be protected by a code of confidentiality and security which the Bank, members of the DBS Group, their staff and third parties are subject to, whether it is processed domestically or overseas.**

You are fully aware, depending on the different types of services, channels and transaction circumstances, DBS China will, as the case maybe, process your personal information in manner that is directly relevant to the processing purpose, limited to the minimum scope necessary for realizing the processing purpose, and having the smallest impact on individual's rights and interests. The specific information involved may include the following:

Personal Basic Information:	Name, mobile phone number, email address, gender, nationality, date of birth, address.
Personal Identification information:	National Identification Number, passport number, Taxpayer Identification Number (TIN).
Transaction Information:	Name of natural person counterparty, transaction amount, bank account number.

Personal Education and Employment Information:	Job classification, employer, position, education level, degree.
Personal Financial Information:	Bank account number, account balance, risk level, transaction type, transaction amount, credit history
Other Information:	Audio recordings, video recordings, marital status.

You are fully aware, that **DBS China will inform you of matters relating to our provision of your personal information to third parties, including the identity and contact information of the recipient, the purpose and method of processing, and the types of personal information involved (including, if cross-border data transfer is involved, the methods and procedures for exercising your relevant rights with respect to overseas recipients), when required by applicable laws and regulations. DBS China will also obtain your prior consent when required by applicable laws and regulations.**

You are fully aware, that **you can further understand the specific information of the recipient, the categories of information, etc., through relevant business documents or the contact methods listed below, regarding the aforementioned provision to third parties or cross-border data transfer.**

You may contact us by calling the Bank's customer service hotline (4008208988) or visit the branch office of the Bank, you may also visit the Bank's official website ([www.dbs.com.cn](http://www.dbs.com.cn)) or the WeChat public account "DBS Treasures" (WeChat account: DBSTreasures) to check the nearby business outlets. The Bank will process your comment, suggestion and relevant questions in a timely manner. Under normal circumstances, the Bank will process and reply within 15 working days or the shorter period stipulated by laws and regulations (if applicable) after receiving your request.

Company name: DBS Bank (China) Limited

Address: Unit 1301, 1306, 1701 and 1801, DBS Bank Tower, 1318, Lujiazui Ring Road, Pudong New Area, Shanghai

Data Protection Officer email address: [dbspip@dbs.com](mailto:dbspip@dbs.com)

Customer service hotline: 4008208988 (7\*24 hours)

**Overseas recipients of DBS Bank(China) including:**

<b>Overseas Recipient Name</b>	<b>Overseas Recipient Contact Information</b>
DBS Bank Ltd	<a href="mailto:dataprivacy@dbs.com">dataprivacy@dbs.com</a>
DBS Bank (Hong Kong) Limited	Facsimile: +85225364307