

星展银行电子回单服务与电子平台服务条款与条件
(“条款与条件”)

- 1) 电子回单服务与电子平台服务是指星展银行(中国)有限公司(以下简称“本行”)根据客户的申请提供的以下服务: (i) 向客户指定的电子邮箱地址发送回单、通知书、日结单和综合月结单(“电子回单服务”)及/或(ii)接受客户通过其指定的电子邮箱地址以电子方式进行银企对账确认(“电子平台服务”)以及提供适用条款或本行不时规定的其他文件的其他相关服务,以下统称“本服务”。
- 2) 除非客户另行申请,否则,客户申请开立本服务即视为客户同意本行停止向客户寄送将通过本服务发送的任何文件或信息的纸质版,包括但不限于纸质的回单、通知书、日结单和综合月结单等文件或信息。
- 3) 客户同意,本行保留以下权利:若客户未在3个月内完成银企对账,本行有权暂停与客户账户有关的任何交易或事项。为保障客户账户安全,客户账户在对账全部完成后方可恢复正常使用。
- 4) 客户须自行负责确保其用于在本服务项下接收和传输文件和信息的指定电子邮箱地址及电子设备得到合理使用、安全保管并且安全。如客户未能遵守本条款与条件中的任何条款或者本行可能不时发出的其他安全指引或建议,或因其他非本行导致的原因,致使保密信息遭到披露或未经授权的使用,本行不承担任何责任。
- 5) 本行将通过客户在相关申请表中指定的电子邮箱向客户发送或接收客户发送的本服务项下的文件或信息。任何显示为从客户指定的电子邮箱发送的文件或信息均将被视为由客户发送。本行记录显示已成功发送的所有电子邮件(包括其全部内容及完整附件)均将被视为已送达客户。客户应妥善保存相关电子邮件。
- 6) 客户就开立、变更、暂停和/或终止/取消本服务的申请仅在本行确认并适当记录后方生效,并且该等申请应适用于客户在本行开立的所有账户。
- 7) 本行可不时修改本服务的适用范围和使用方式,并随时决定暂停或终止本服务,而无须事先通知客户或取得客户的同意。
- 8) 客户承诺,其通过本服务提供的任何文件或信息均应符合本行规定的格式。如客户提供的电子文件或信息不完整或者文件受损,或因其他非本行导致的原因,致使本行无法访问、打开或使用该等文件或信息,本行有权(但无义务)联系客户重新提交或提交原件。
- 9) 客户确认其通过本服务向本行提供的任何文件或信息均合法、完整、清晰且与原始文件一致,并且,客户不得违规重复使用电子文件或信息,且其具备发送、保存电子文件的技术条件。
- 10) 本行保留在本行认为必要时就本服务收费的权利。本行公告该等费用后,如客户继续使用本服务,则视为客户同意支付相关费用。本行有权不时调整收费标准。最新收费标准可至本行营业网点或官网www.dbs.com.cn查询。客户知悉,如客户对本服务收费有任何疑问或投诉举报违规收费,客户知悉可致电本行的举报投诉电话:400 821 8881。

DBS E-ADVICE SERVICES AND E-CHANNEL SERVICES TERMS AND CONDITIONS

(“Terms and Conditions”)

- 1) E-advice services and E-channel services refer to services provided by DBS Bank (China) Limited (hereinafter referred as the “Bank”) according to the customer’s application: (i) send the Advice, Notification, Daily Statement and Monthly Statement to the designated E-mail address by the Customer (“E-advice services”) and/or (ii) accept the Customer to perform the Rolling Account electronic confirmation through designated Email address by the Customer (“E-channel services”) and other related services that are governed by the Terms or other documents that are stipulated by the Bank from time to time, hereinafter collectively referred as the “Service”.
- 2) Unless the Customer applies otherwise, subscription of the Service will be deemed as the Customer has agreed the Bank to stop to send any documents or information in hard copy that will be sent through the Service including but not limited to the hard copies of Advice, Notification, Daily Statement, Monthly Statement and other documents and information.
- 3) The Customer agrees that the Bank reserves the right to suspend any transaction or any matter relating to customer account if the Customer failed to complete the rolling account reconciliation within 3 months. To ensure the security of customer account, the normal account usage will not be resumed until the rolling account reconciliation is fully completed.
- 4) The Customer should be responsible for the proper use, safe custody and security of its designated email address and electronic equipment used to receive and transfer documents and information under the Service. The Bank shall not be liable for any disclosure or unauthorized use of confidential information if the Customer has not complied with any items as stipulated in these Terms and Conditions as well as any other security guidelines or recommendation as may be issued by the Bank from time to time or other reasons that are not caused by the Bank.
- 5) The Bank shall send or receive documents or information to or from the Customer through the e-mail designated in the related application from the Customer under the Service. All the documents and information shown as sending from the E-mail designated by the Customer shall be regarded as sent by the Customer itself. All emails (including all the content and intact attachment), according to the Bank’s record, shown successfully sent shall be deemed to reach the Customer. The Customer should save the emails carefully.
- 6) The Customer’s application of subscription, amendment, suspension, and/or termination/cancellation of the Service shall not take effect until the Bank confirms and properly records and shall apply to all the accounts held by the Customer with the Bank.
- 7) The Bank may from time to time amend the scope and usage method of the Service, and may suspend or terminate the Service at any time without prior notice to the Customer or consent from the Customer.
- 8) The Customer undertakes that all documents or information provided by the Customer through the Service shall comply with the form regulated by the Bank. If the electronic documents or information provided by the Customer is incomplete, or the documents are damaged or any other reason which is not caused by the Bank that make the Bank not able to access, open or use such documents or information, the Bank may (but under no obligation) contact the Customer to re-submit or submit the original documents.
- 9) The Customer confirms that any documents or information sent to the Bank through the Service is legal, complete, clear and complies with the original copy and the Customer shall not reuse the electronic documents or information illegally and it has the technical condition to send and save electronic documents.
- 10) The Bank shall reserve the right to charge for the Service as it deems necessary. In the event that after the Service fee is publically announced by the Bank, the Customer continues using the Service, it shall be regarded as that the Customer agrees to pay related fee. The Bank has the right to adjust the fee standards from time to time. The most updated fee standards are available at the Bank’s counter or website www.dbs.com.cn. If the Customer has any query on the fee standards of the Service or have any complaint about irregular charge of fees, the Customer understands that the Customer may call the complaint hotline of the Bank at 400 821 8881.